

1. Applicability

These general terms and conditions apply to every legal relationship between the client and Law Law. Law Law excludes the applicability of any general terms and conditions used by the client.

In the event of a dispute concerning the content or interpretation of these general terms and conditions in translation, the Dutch text of these general terms and conditions shall be binding.

2. Engagement and third parties

All engagements are deemed to have been given exclusively to Law Law. The application of sections 7:404 and 7:407(2) of the Dutch Civil Code is excluded.

Law Law may engage third parties in carrying out engagements. Law Law will exercise due care in selecting third parties. Law Law is entitled to accept any limitations of liability of third parties on behalf of the client. Law Law is not liable for any acts or omissions of those third parties.

All provisions contained in these general terms and conditions are also irrevocably stipulated for the benefit of all legal entities affiliated with Law Law, including seconded or otherwise engaged employees and/or other assistants.

3. Fees and payment

For carrying out an engagement, the client owes the fee, plus disbursements and VAT. Law Law does not charge office expenses.

Before an engagement, Law Law may agree that the client will pay an advance. Law Law will set off any advances paid against interim invoices or the final invoice for the engagement.

Law Law will in principle invoice monthly. Payment by the client must be made within fourteen (14) days of the invoice date.

4. Liability

Any liability of Law Law is limited to the amount paid out in the relevant case by Law Law's insurer, plus Law Law's deductible under that insurance. If the professional liability insurer does not make a payment, any liability of Law Law is limited to the fee already paid in the year preceding the event causing the damage for the work in connection with which the damage arose, up to a maximum of EUR 20,000. Any claim for compensation expires one year after the client becomes aware, or could reasonably have become aware, of the existence of the damage.

The client indemnifies Law Law against third-party claims arising from or connected with work performed or to be performed by Law Law, unless those claims result from Law Law's intent or gross negligence.

5. Communications

Electronic communications between the client and Law Law will in principle not be encrypted, unless expressly agreed in advance. Law Law is not liable for loss of, or unauthorised access to, data. The client may ask Law Law at any time to use encrypted email.

6. Governing law and competent court

The legal relationship between the client and Law Law is governed exclusively by Dutch law. Law Law's complaints procedure applies to every engagement.

All disputes that may arise between the client and Law Law will be submitted exclusively to the competent court in Amsterdam.